



Supplier Code of Conduct

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1. OUR PURPOSE

At Last Mile, we design, build, own and operate essential utilities infrastructure so people across Great Britain have access to the heat, power, water and wastewater services they need, every day.

Our purpose is to deliver utilities infrastructure that communities can rely on, now and in the future.

2. SUPPLIER CODE OF CONDUCT

We care deeply about the reliability and quality of our work. This upholds the integrity that lies behind our interactions with internal and external customers at every point in our value chain.

To align the actions of our suppliers with the expectations of Last Mile, we expect suppliers to act in line with the principles set out in this Supplier Code of Conduct. Any breaches of this Supplier Code of Conduct are to be reported to Last Mile immediately.

Our Supplier Code of Conduct outlines the following principles to be followed which are consistent with those set out in Last Mile's Code of Ethics for employees. This alignment ensures both Last Mile and its suppliers act in a consistent manner, upholding the values in which Last Mile conducts its business.

Suppliers are expected to:

- **Act safely**
Act and perform your duties in a way that keeps both yourselves and others safe. Seek to find ways to continuously evolve how safety is managed in all that you do.
- **Act honestly and with integrity**
Be honest and open when conducting work. Be trustworthy and not act in a way that brings the organisation into disrepute. Speak up where you see or are aware of behaviours that do not align with this. Uphold the requirements of Last Mile's **Anti-bribery and Corruption Policy**.
- **Be accountable and transparent**
Take responsibility for your actions and be open and honest with whom you deal.
- **Be compliant with laws and regulations**
Be mindful of any applicable laws and regulations when conducting your activities and act in a way that does not breach these.
- **Limit your impact on the environment**
Monitor your impact on the environment and seek to use sustainable methods and approaches to your operations. Support the UK in working towards its net zero targets by setting a company target for your emissions footprint.



- **Protect Sensitive data**
Do not hold sensitive data without a legitimate reason for doing so and only for as long as is required. Manage sensitive data to protect those to which it belongs.
- **Respect Human Rights**
Respect human rights and promote a culture of diversity, inclusivity and equality. Uphold the requirements of Last Mile's **Modern Slavery Policy**.

3. SCOPE

This Code of Conduct applies to person or company providing a service or product to Last Mile Infrastructure Group Limited, its direct and indirect subsidiaries.

4. HOW TO REPORT A CONCERN?

Should you have any concerns of actions or activities that may constitute a breach of our Supplier Code of Conduct, you can raise these by emailing contact.compliance@lastmile-group.com.

An investigation will be conducted to determine whether the alleged actions or activities are a breach of our Supplier Code of Conduct.

Where this is the case, these will be raised with the relevant business leads for a decision to be made on what action is to be taken which may, but is not limited to, binding commitments, termination of contract or potential reporting of the findings to the appropriate law enforcement or regulatory authorities.

5. ASSURANCE

We may ask you to demonstrate how you comply with the above requirements as part of our assurance framework.

Where we do so, we will set out the process and expectations in providing the supporting information to enable us to conduct our assessment.

Any non-conformances under this Code of Conduct will be set a specific timeframe for resolution. Failure to do so may result in termination of contract.

VERSION CONTROL TRACKER

Version	Date	Author Job Title	Statu	Comments
V01.01	22/01/2025	Director, Legal and Governance	Draft	Draft for comment
V01.02	24/01/2025	Chief Operating Officer	Final	Final version agreed
V01.02	29/01/2025	Chief Operating Officer	Final	Approved by Board